

Customer Expression of Interest Form

Customer Advisory Council

Thank you for your interest in nominating for the Customer Advisory Council.

The Council is a unique opportunity to share your thoughts and ideas on how Ability Centre can improve the Customer Experience and inform the service development of the organisation. Any Ability Centre customers from 16+ years are encouraged to apply. Ability Centre Customers are people who directly access services and those that care for them. We are seeking 8 customers across Ability Centre services to form this Council.

It is a two year commitment with bimonthly meetings (teleconference options available) and includes free training on how to be an informed council member. Expressions of Interest will be kept on file for 2 years and you might be contacted for other opportunities to be involved in the organisation.

How to apply

1. Simply complete this Expression of Interest form and hand it to an Ability Centre staff member
2. Ask an Ability Centre staff member to nominate you (they must complete the separate Staff Nomination Form)

Customer Expression of Interest Form

Full Name

Date of Birth

Address

Email

Phone

Ability Centre Affiliation – Please tick all that apply

☐ Customer ☐ Carer ☐ Parent/Guardian

Service/s Used – Please tick all that apply

☐ Therapy and Health ☐ Community Services ☐ Short Term Accommodation
☐ Supported Independent Living ☐ Employment Services

Ability Centre Hub – Please select the hub closest to where you attend services

☐ North – Currambine ☐ Central – Coolbinia ☐ South – Canning Vale

Supporting Statement

Tell us why you'd like to be a member of the council. This can be submitted as a written, audio or video statement.

By submitting this form, you acknowledge and agree:

- ☐ Council membership is conditional on undertaking free training
- ☐ To uphold and respect the collective interests of all Ability Centre customers

Hand this completed submission form, along with any supporting written, audio or video statements, to an Ability Centre staff member and ask them to nominate you.